

## Ballet for You Terms & Conditions for Studio & Online Participation

These terms replace those from March 2023 and relate to the further easing of Covid-19 restrictions and requirements

### Your Wellbeing

By enrolling on a Ballet for You course, you agree to be responsible for your own wellbeing, partaking in classes sensibly and safely, working within your own means under the guidance of your teacher.

### Studio Terms re Illness

For everyone's safety and enjoyment, please don't come to class if you have a fever; you can attend online instead or you can attend a catch-up class in the studio later in the term up to your level of skill. As there are no longer any restrictions or legal requirements in the UK relating to Covid-19, Ballet for You is adopting a more sensible approach. If you are not feeling 100%, but you feel well enough to perform your usual activities including going to work and exercising, you may come to class. If you think you have something catchy, please wear a mask and try to stay distant from others, maintaining good hand sanitation.

### Punctuality

Please arrive 5 -10 mins before your class is due to start. If you are late to class, please enter the studio quietly and join in when your teacher says you may do so. You will be responsible to warm yourself up beforehand so some quiet jogging on the spot followed by some pliés and tendus is advised.

### Missing a Class

If you miss a studio class, you can attend an online class (or studio class if there is space) up to the level of your skill within the same term. Please arrange this in advance by emailing [mail@balletforyou.co.uk](mailto:mail@balletforyou.co.uk) – this is also in case someone else is needing a catch-up class who could attend in your place. It is ideal to attend the same level class within the same week (Mon-Sat) so as to not miss out on that week's learning material. It is not possible to carry missed classes over to the next term other than in extreme circumstances and this will be at the discretion of Ballet for You.

### Photography & Video

On occasion, classes may be photographed and videoed. This may be for choregraphical purposes, to show you your improvements throughout the term or for promotional purposes (website and social media); if you have any objections, please inform Ballet for You in writing at [mail@balletforyou.co.uk](mailto:mail@balletforyou.co.uk)

### Communication methods

The main form of communication that Ballet for You uses outside of class is via email, for matters concerning individuals or a specific class, and via the monthly newsletter. You may be contacted by text or phone for more time-sensitive reasons (eg should there be any last minute studio changes / class cancellations). Please ensure you provide the best email address and mobile telephone number for such purposes (work email addresses sometimes have firewalls that may block emails sent to a group of people). Reasons you may be emailed include informing you of term dates, enrolment details, payment acknowledgements and reminders, to review your course options in line with your progress and for any changes to your class.

## Updating your Details

Please keep Ballet for You updated of any changes to your details by emailing [mail@balletforyou.co.uk](mailto:mail@balletforyou.co.uk)

## Payment of Fees

Payment is required at the time you enrol. Please note that until a payment is made towards your fees, your place is not secure and could be given to someone else. There are payment options in case you need to pay in 2 or 3 instalments. It may be possible to spread the cost of your courses further, or arrange a special payment plan, but this must be requested at the time of your booking.

## Cancellations

If you can no longer attend a course, please email [mail@balletforyou.co.uk](mailto:mail@balletforyou.co.uk) immediately. If notification is received more than 14 days before the start of term, a full refund will be offered. If 7-14 days' notice is given before the start of term, a £15 administration charge will be deducted from your refund. If less than 7 days' notice is given, Ballet for You will deduct £25 from your refund. Refunds cannot be offered once the term has started. If Ballet for You cancels a class, then a replacement class will be offered as soon as it can be arranged. This may be online via Zoom depending on the circumstances.

## Interruptions Due to a Lockdown

If there is an interruption to your course because of a lockdown, the classes will be delivered online via Zoom instead.

## Online Class Participation

Please open an account with <https://zoom.us> (it's free) and make sure you have downloaded the latest version. In addition to the above terms, you also agree to the following:

- To take responsibility for your own wellbeing, partaking in classes sensibly within your own means and under the guidance of your teacher, especially if you are unwell or injured
- To have a minimum of 2x2m of floor space and a minimum 2 metre clearance from floor to ceiling in which to dance / exercise that is free from breakable items that could lead to injury.
- If you are unable to follow the teacher's instructions, please stop and/or ask for further guidance.
- There should be no more than two enrolled people taking part in the 2x2m dance space at any one time

## Polite Notice

Recording Zoom classes is not allowed.